

YOUR CHECKLIST BEFORE TRANSITION WEEKEND

COMPLETE THE STEPS BELOW THAT APPLY TO YOU
before Friday, November 6, 2026



Look For Your New Debit Card

It should arrive by **Tuesday, October 27, 2026**.
Activate it, select your PIN, and add it to your mobile wallet.
Keep it in a safe place, as **you may not use it before Monday, November 9, 2026**.



Make a List of Recurring Debit Card Payments

Review your recent account activity and note any subscriptions, memberships, or other payments linked to your Highpoint Community Bank debit card.



Save Additional Account History

At least one year of transaction history and statements will be available as part of the transition. If you need records older than one year, download and save them before **Friday, November 6, 2026**.



Look For Your New Credit Card

It should arrive by **Tuesday, October 27, 2026**.
Activate and begin using it when it arrives.



Contact Us if Either Card is Missing

If you have not received your new debit or credit card by Tuesday, October 27, 2026, call 800.355.0641 or visit your local branch.



Download the ONE Wallet Digital Banking App

Have it ready for your first login beginning Monday, November 9, 2026.



Prepare for the Weekend Outage

Before branches and the call center close at 4:00 pm and Digital Banking becomes unavailable at 5:00 pm on Friday, November 6, 2026, complete any time-sensitive deposits, transfers, or payment activity.



Review Your Available Balance

Make sure sufficient funds are available for purchases, withdrawals, and payments during transition weekend.